**ABC Allergy Clinic**

**Patient – Provider Agreement**

Our doctors, clinical team and staff will work with you to improve and maintain your health. Here is what you can expect from us, and what we ask from you in return.

Your health care team will:

* Provide safe and evidence‐based quality care.
* Explain medications, treatments, diseases and diagnostic results so you understand them.
* Listen to you and encourage you to share questions and feelings to help make informed decisions about your care.
* Provide access to timely appointments and same-day appointments whenever possible.
* Do our best to run on time, with few exceptions.
* To always treat you with respect.
* End every visit with clear instructions about expectations, treatment goals, and plans.

What we ask of you (and parents/guardians):

* Ask questions, share feelings, be part of your care.
* Be honest about your history, symptoms, and other important information about your health.
* Ask how you can make healthy decisions to promote wellness and prevent disease.
* Prepare for an office visit by telling us about ALL current medications you take, including over‐the‐counter, vitamins and herbals, and refills you need.
* Work with us to develop a care plan and follow your care plan.
* Let us know if you are unable to take medications or follow through with your care plan.
* Prepare for and keep scheduled appointments; reschedule visits at least 24 hours in advance if you are unable to keep your appointment.
* Ask questions if you don’t understand something.

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ABC Allergy Clinic Signature